



# Village of Bridgeview Municipal Electric Aggregation Program

## Frequently Asked Questions

On March 20, 2012, Bridgeview residents approved a referendum authorizing the Village to seek lower electricity rates for eligible residential and small business customers. After the referendum passed, the Village will select the most efficient and economic alternative retail electric supplier. All eligible residents and small businesses will be enrolled in the program unless they choose to opt-out.

### **What is Municipal Aggregation?**

Process whereby a municipality acts on behalf of all or part of its constituents in procuring their electric supply.

### **What is an Alternative Retail Electric Supplier?**

An ARES is a business that sells electricity to residential and/or commercial customers in a competitive market.

### **How do I enroll?**

As an eligible residential or small business customer you will be automatically enrolled in the program unless you chose to opt-out.

### **How do I opt-out?**

The new supplier of electricity will be required to mail out notices of the program and the method for opting out of the program. The resident/business will have 14 days from the postmarked date on the notice to opt out.

### **What if I decide to leave the program?**

Yes, you can leave the program at any time. You can terminate service from the alternative retail electricity supplier without any penalty.

### **Does it cost additional money to enroll?**

No, there is no enrollment or switching fees.

### **Are the rates fixed or variable?**

The rates are fixed.

### **Who will bill me for electricity?**

You will continue to receive one monthly bill from Com-Ed.

### **Can I still have my payment automatically deducted from my checking account as I do now?**

Yes. How you pay your electric bill will not change.

### **Can I stay on budget billing?**

Yes. Your budget billing will not be affected by your participation in this program.

### **Who is responsible for delivery of power to my home or business?**

Com-Ed will continue to deliver your electricity and will be responsible for maintaining the system that delivers power to your home or business.

### **What if I have already selected another supplier?**

You will be able to join (opt-in) the City's aggregation program. However, proceed with caution. Review carefully the Terms and Conditions of your current agreement with your retail electrical supplier. There may be early termination fees, switching fees or a penalty.